

Assessing Speech Model Performance: A Subgroup Perspective

Alkis Koudounas, **Eliana Pastor**, Elena Baralis

Politecnico di Torino - Italy

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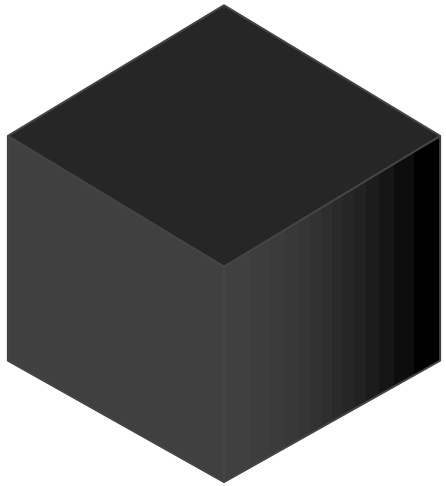
DBMG

ICSC Centro Nazionale di Ricerca in HPC, Big Data and Quantum Computing

In collaboration with amazon | science

Our scenarios



Automatic Speech Recognition

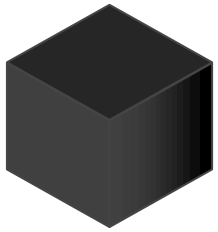
Turn on the kitchen lights

Intent classification

Action: activate
Object: lights
Location: kitchen

Emotion recognition

Neutral



PERFORMANCE
X%

HIGH ERROR RATE

LOW ERROR RATE

AS OVERALL MODEL BEHAVIOR

Outline

- **Identification of interpretable subgroups** with divergences in performance
- **Model comparison** from the subgroup perspective
- **Subgroup-guided acquisition** for model improvement

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How to make an interpretable data grouping?

Enhance utterance with interpretable metadata

Speaker demographics

Speaking and recording conditions

Task- or dataset specific features

Metadata

gender=female
country=Italian
noise-level=high
speaking rate=fast
…

Subgroup identification

- **Automatic** identification of subgroups via **frequent pattern mining**
  - Slicing in the interpretable attibute space

- Compute subgroup **divergence**

performance measure

$$\Delta(S) = f(S) - f(D)$$

pattern, e.g., {age=20-35, gender=female}

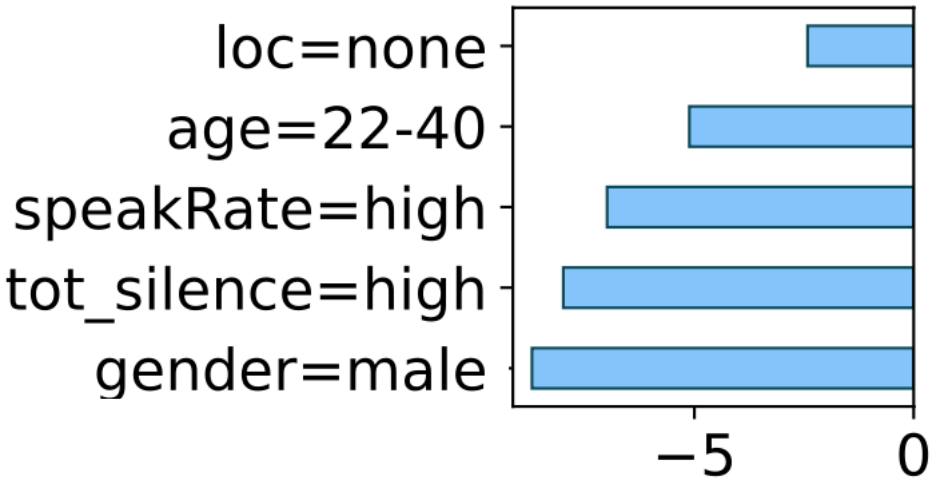
all dataset

Divergent subgroup

By 31.22 less accurate!

	Subgroups	f	Δ_f
I^-:	{age=22-40, gender=male, location=none, speaking rate=high, tot silence=high}	60.50	-31.22
I^+:	{age=22-40, location=washroom, speaking rate=low, trimmed duration=high}	100.0	8.28

More accurate than average



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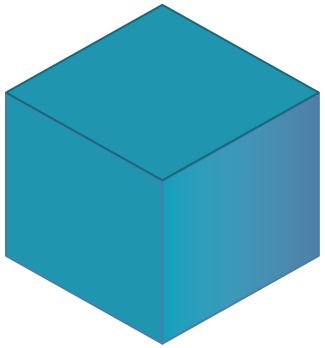
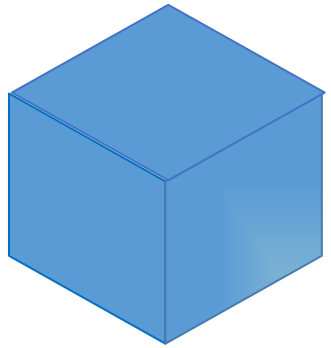


Accuracy 91.72%



Accuracy 93.17%

Which model to choose?

.. most accurate..?

But on subgroups?

Inter-model performance gap

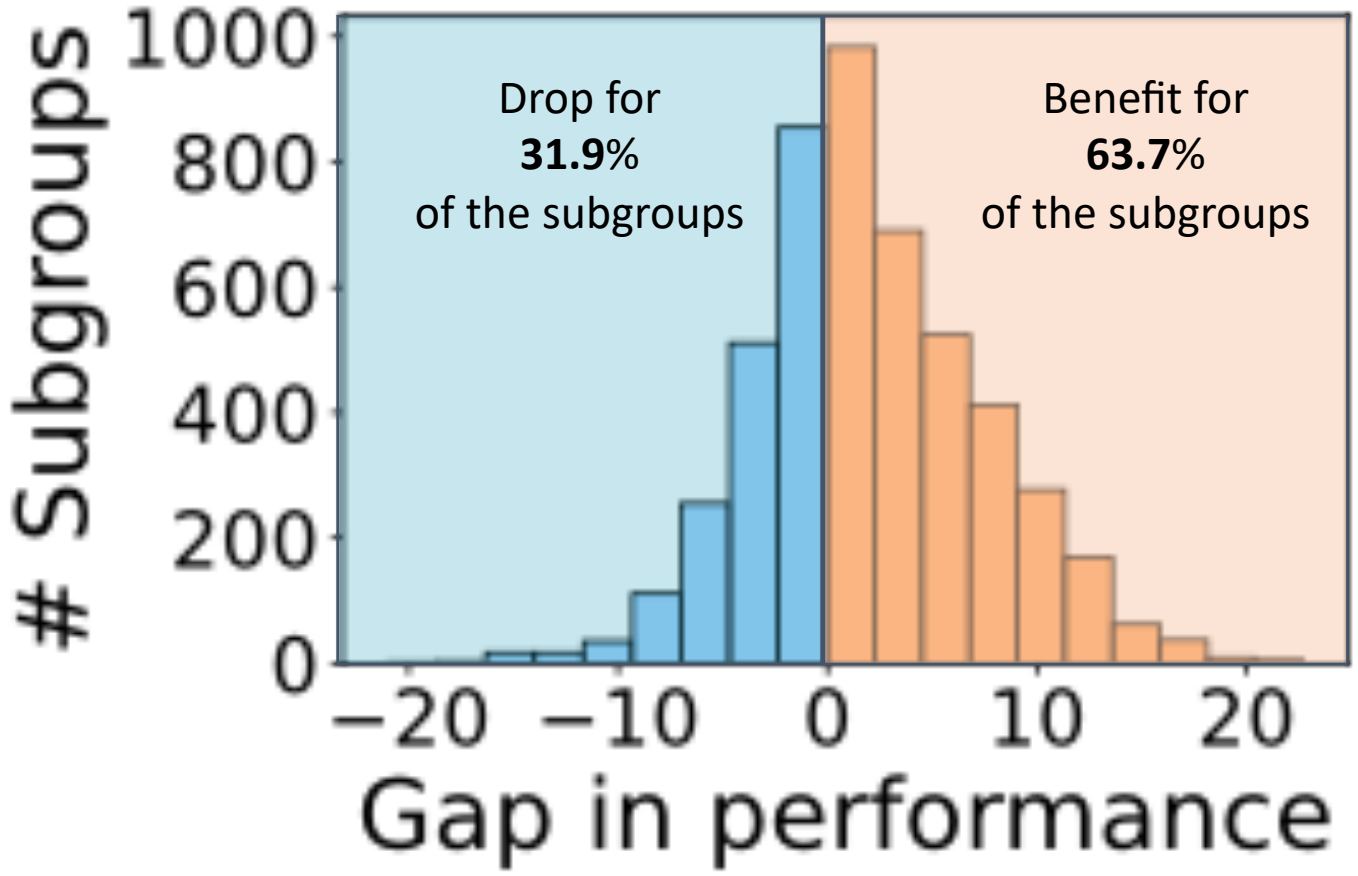
S = **pattern**, e.g., {age=20-35, gender=female}

$$gap_f(S, M_1, M_2) = f(S, M_2) - f(S, M_1)$$

Performance on S of model M_2

Performance on S of model M_1

Distribution of gain in performance



An example

Increase in performance

Subgroups	gap_f	$f_{w2v2\text{-}b}$	$f_{w2v2\text{-}l}$
↑ {*action=increase, location=none, tot duration=low, trimmed speaking rate=low, trimmed duration=low*}	22.69	75.63	98.32
↓ {*action=activate, gender=male, speaking rate=low*}	-20.97	96.77	75.81

Drop in performance

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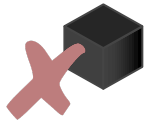
Subgroup-guided data acquisition

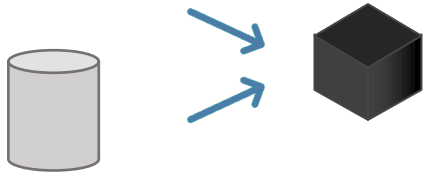
Speaking rate=high, gender=male



Step 1.
Identify the divergent patterns

Step 2.
Acquire data satisfying the patterns

Acquired data



Training data

Step 3.
Speech model re-training

Results of subgroup-guided data acquisition

Approach	*#samples*	*Accuracy*	*F1 Macro*	Δ^{-}_{max}	Δ^{-}_{avg-10}
original	18506	91.58 ± 0.08	86.34 ± 0.13	-70.09 ± 0.26	-70.09 ± 0.26
random	+226	92.56 ± 0.44	90.25 ± 0.60	-52.20 ± 2.57	-51.11 ± 2.19
clustering	+226	89.77 ± 0.88	87.02 ± 0.15	-47.37 ± 0.42	-47.34 ± 0.42
ours	+226	**96.55 ± 0.08**	**94.71 ± 0.12**	**-40.60 ± 0.35**	**-40.28 ± 0.36**
all data	+4606	93.42 ± 0.17	93.11 ± 0.17	-53.18 ± 0.15	-50.89 ± 0.09

Improvement compared to acquire all the data!

We improve overall performance!

We improve subgroup performance!

eliana.pastor@polito.it

eliana__pastor

elianap.github.io/

or let’s have a chat! ☀️